



FUTURE  
FORWARDING  
DELIVERING QUALITY WORLDWIDE

# CARGOWISE NEO

FUTURE FORWARDING CLIENT PORTAL

**“Stay Ahead with Intelligent Shipment Tracking”**



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*"Real-Time Visibility. Seamless Communication. Optimized Logistics."*

## We are Moving to CargoWise NEO!

A transformative platform for managing logistics operations with precision, automation, and control.

Core benefits:

Improved efficiency

Enhanced visibility

Streamline processes



Powered by CargoWise NEO a WISETECH GLOBAL BUSINESS



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## Why Are We Transitioning to CargoWise NEO?

- To provide **real-time shipment visibility** for enhanced decision-making.
- To offer **seamless communication** between stakeholders.
- To improve logistics processes with **interactive tools and automation**.
- To empower our customers with **control and efficiency**.

**By automating routine logistics tasks and empowering customers with self-service capabilities, CargoWise Neo reduces the potential for human error**

## **Introducing CargoWise NEO?**

CargoWise Neo is a comprehensive, web-based platform designed to enhance supply chain operations by providing real-time visibility and control over transactions, shipments, declarations, and orders. It serves as a command centre for customers, enabling them to manage their entire supply chain efficiently.

- A cutting-edge logistics platform for real-time supply chain visibility.
- Features Track & Trace, Interactive Mapping, and Document Automation.
- Built for efficiency, scalability, and seamless operations.



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## Key Features CargoWise Neo



**Real-Time Visibility**

Track shipments globally with instant updates and interactive mapping



**Forwarding and Customs Management**

Customers can request quotes, create bookings, and manage customs declarations, simplifying compliance and documentation processes.



**Document Automation**

Simplify document handling with digital uploads, automated workflows, and centralized access to eDocs.



**Customizable Filters and Dashboards**

Tailor the platform to individual business needs for a personalized user experience.



**Enhanced Compliance and Reporting**

Manage customs declarations, generate accurate reports, and ensure regulatory compliance.



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## CargoWise NEO: Additional Features

*\* Coming soon*

### Interactive Mapping

The platform provides an intuitive mapping experience, allowing users to visualize the movement of goods seamlessly.

### Customizable Filters

Users can set personalized filters to receive specific information tailored to their needs, enhancing the tracking experience.

### Digital Documentation

e-conversation functionality facilitates direct, real-time interactions between customers and service providers, streamlining communication across the supply chain

### Seamless Communication \*

Integrated e-conversations ensure real-time collaboration between customers and service providers.

### Warehouse and Inventory Control

Neo enables customers to manage inventory, alert service providers of incoming cargo, and oversee ordering processes, ensuring efficient warehouse operations

### Accounting Access

The platform grants customers easy access to invoices, account statements, and reports, promoting financial transparency.



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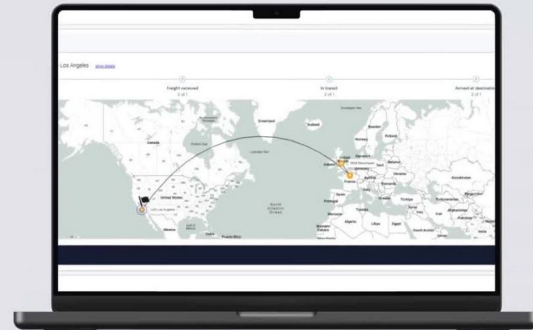
## Benefits of CargoWise Neo

**Efficiency Boost:** Automated tasks mean faster processing.

**Increased Transparency:** Gain complete control with real-time data.

**Improved Decision-Making:** Access actionable insights and analytics.

**Simplified Operations:** One platform for all logistics needs.

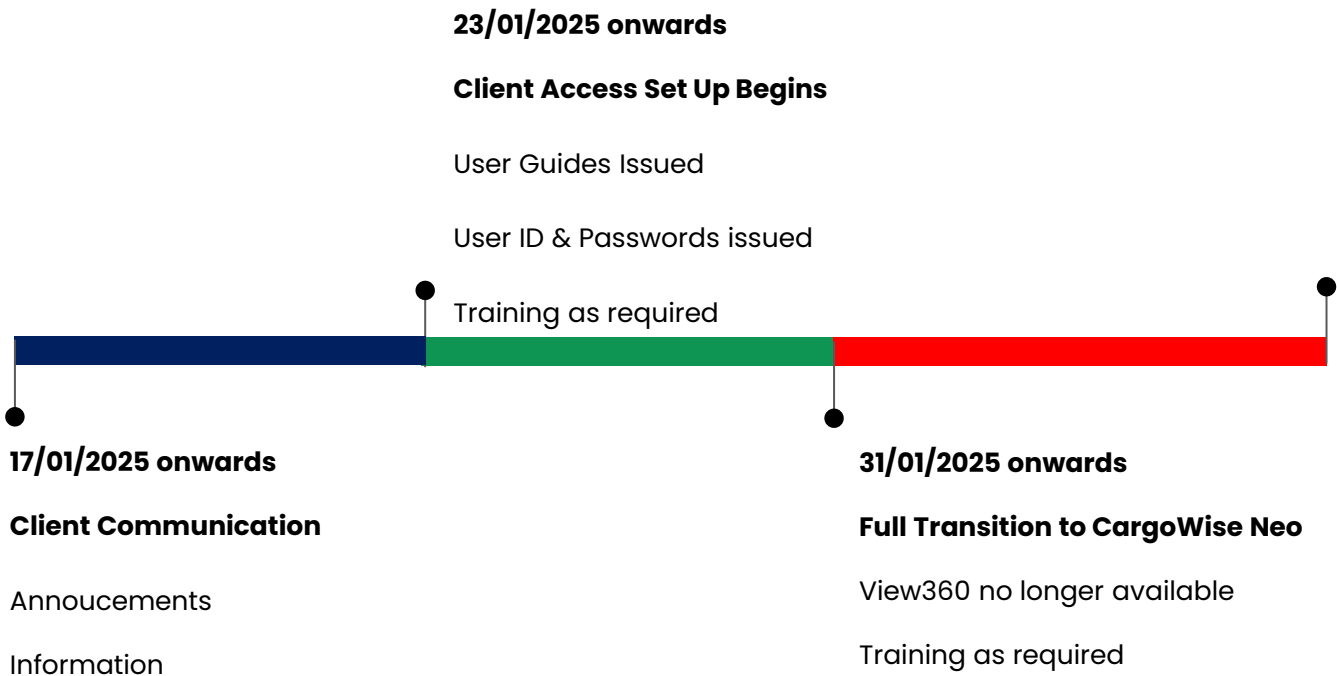




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## Transition Timeline







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## What you need to do

### Preparing for the Transition

1. **Stay Tuned:** Look out for onboarding emails and updates.
2. **Action the New User Email:** when you receive the email with NEO link and user details you will only have 24hrs to register before the link expires. After this you will need to request a new login.
3. **Read the guides:** Familiarize yourself with the platform.
4. **Reach Out:** Contact our team for any queries or training requirements



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## FAQs

- **Will there be a learning curve?**

Guides will be provided and training if required.

- **How will this affect my current operations?**

Minimal disruption—we’ve planned a smooth transition.

- **Who can I contact for help?**

Reach out to us, details provided on following page



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## Contact us about NEO



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[www.futureforwarding.com](http://www.futureforwarding.com)